

# FY-2017 Results: Net income at €83.2m and capital return activated

FY-2017 RESULTS | PRESENTATION TO FINANCIAL ANALYSTS | 12 FEB. 2018



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PART 1 FY-2017 HIGHLIGHTS

### €83.2m net income, driven by loss ratio improvement

FY-2017 highlights (1/2)

### Turnover reaches €1,354.9m up 0.3% at constant FX and perimeter<sup>1</sup>, Q4-2017 up 2.3% y-o-y

- Mature markets picking up at +2.8%; no significant change in emerging markets
- Strong client activity benefiting from supportive economy in all regions
- High client retention in a still competitive pricing environment

### FY-2017 net loss ratio down by -14.1pts at 51.4 %; Net combined ratio at 86.6%

- Q4-2017 at 41.8% helped by favourable past claims management and lower new claims in Asia and Latin America
- Mature markets: overall stable frequency with a few large cases
- Net cost ratio at 35.2% vs 35.1% in 2016<sup>1</sup>

### Net income (group share) at €83.2m of which €28.2m in Q4-2017

### Fit to Win investments more than financed by savings:

- Achieved €19m cost saving, ahead of the plan. €30m goal confirmed for 2018
- Invested €16m into growth, risk & regulatory management, and process transformation



<sup>1</sup> Constant perimeter = Ex. SEGM (excluding State Export Guarantees Management): €53.4m revenue and €(27.3)m expenses in FY-2016; €0.6m remainder revenue booked in FY-2017. Coface ceded this activity as from January 1st, 2017. Figures impacted by this activity have been restated so as to be comparable.

## Solvency ratio at 166% allows additional capital distribution

FY-2017 highlights (2/2)

### RoATE stands at 5.3% for the year

### Estimated solvency ratio above target range at c.166%<sup>1</sup>

- -Increased solvency ratio driven by better risk performance, optimized reinsurance structure and model refinement
- -Maintained 26% quota share reinsurance cession, with a more resilient structure

### Activating the capital management lever provided for in *Fit to Win* plan:

- Proposing €0.34 dividend per share<sup>2</sup> (i.e. c.64% of EPS)
- Launching share buy-backs for a targeted total amount of €30m, bringing payout ratio to c.100%<sup>3</sup>



This estimated solvency ratio constitutes a preliminary calculation made according to Coface's interpretation of Solvency II regulation. The result of the definitive calculation may differ from the preliminary calculation. The estimated solvency ratio is not audited

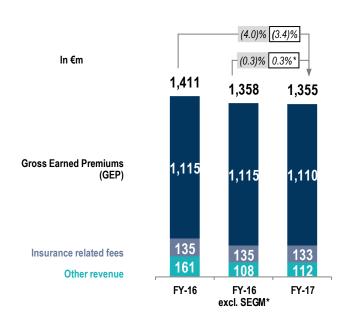
<sup>2</sup> The proposed distribution of 0.34€ per share is subject to approval of the Annual Shareholders' Meeting that takes place on May 16<sup>th</sup> 2018.

<sup>3</sup> Coface intends to cancel the shares bought under this operation. Accordingly, the capital return to shareholder would, under condition of full execution of the share buy-back operation, reach 100% of 2017 earnings

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PART 2 FY-2017 RESULTS

# Revenue growth turning positive, helped by client activity





Total revenue up 0.3% vs. FY-2016\*; Q4-2017 up 2.3% y-o-y\*

- Growth improved in Q4-2017 mainly driven by good client activity (better volume effect)
- ▶ Improved economic environment continues to drive pricing pressure
- ➤ Other revenue (Factoring and Services) up +2.4% vs. FY-2016\* ex. FX.

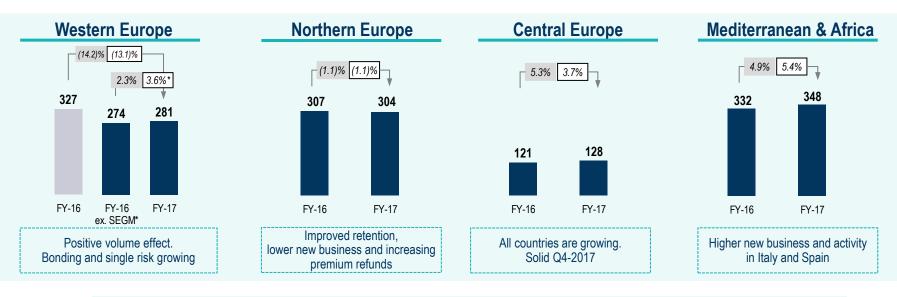
► Fees / GEP down by 0.1ppt

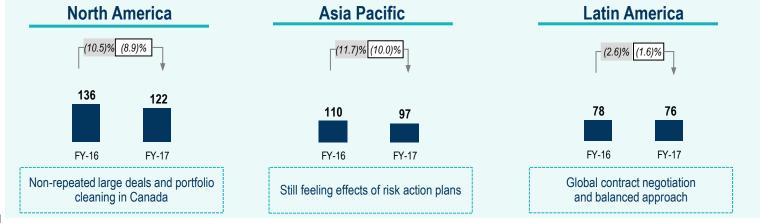
\*Ex. SEGM (excluding State Export Guarantees Management): €53.4m revenue in FY-2016 and €0.6m remainder revenue booked in FY-2017/Q4-2017. Coface ceded this activity as from January 1st, 2017. Figures impacted by this activity have been restated so as to be comparable.



V% ex. FX

# Improved performance in mature markets, lower in EM





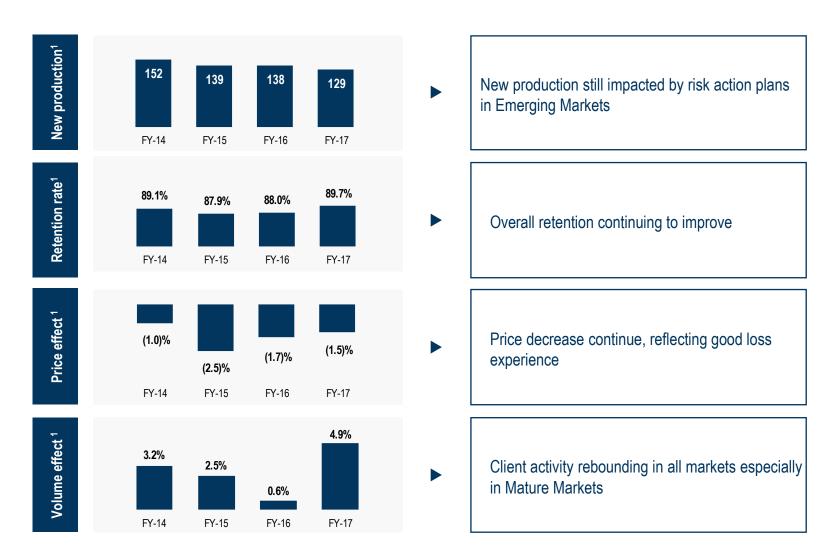
V% ex. FX

Total revenue by region, in €m

\*Ex. SEGM (excluding State Export Guarantees Management): €53.4m revenue in FY-2016 and €0.6m remainder revenue booked in FY-2017. Coface ceded this activity as from January 1st, 2017. Figures impacted by this activity have been restated so as to be comparable.



# Supportive client activity and solid retention



Portfolio as of December 31 2017; and at constant FX and perimeter New Production: in m€



# Continued loss ratio improvement

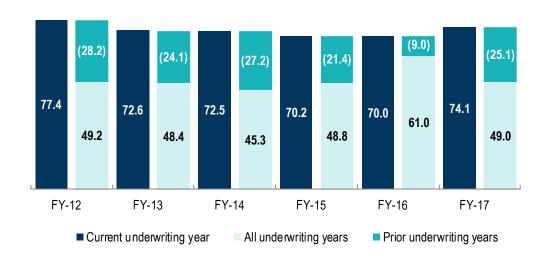
Loss ratio before reinsurance and including claims handling expenses, in %



- Gross loss ratio keeps improving on the back of lower average claim value
- Q4-2017 negatively impacted (+9.7pts)
   by facultative business, with minor impact on net loss ratio (very high cession rate)

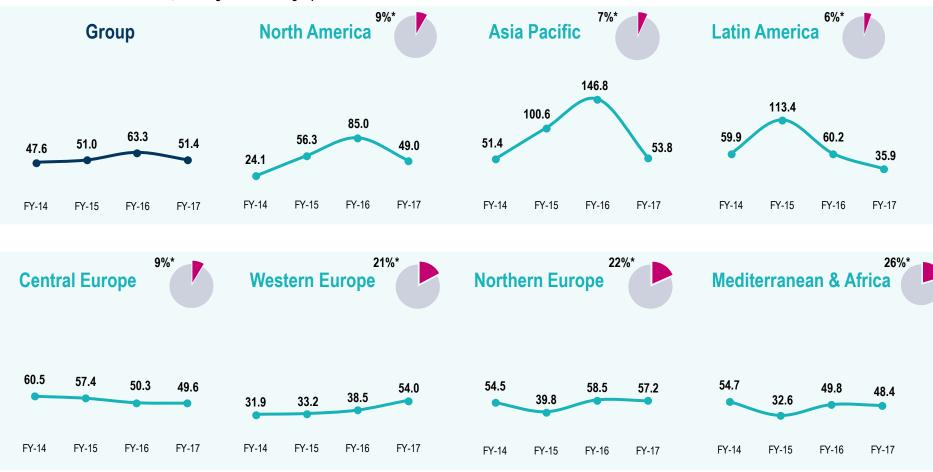
Loss ratio before reinsurance and excluding claims handling expense, in %

- Current UWY affected by large cases reserves
- Prior year above historical average



# Clear overall improvement, with special cases in Western Europe & North America

Loss ratio before reinsurance, including claims handling expenses - in %

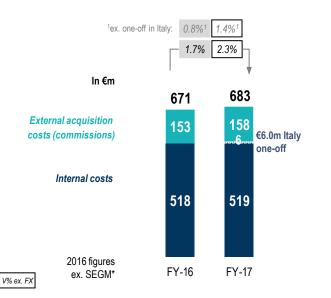


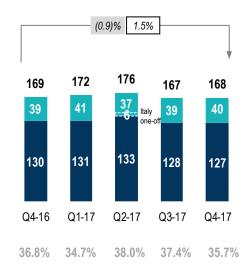
<sup>\* %</sup> of Total revenue by region

Note: For comparison purposes, 2014 and 2015 data has been restated to take into account the following changes in scope: Spain and Portugal moved to Mediterranean and Africa (vs. Western Europe) and Russia moved to Central Europe (vs. Northern Europe)



# Continuing to drive tight cost controls

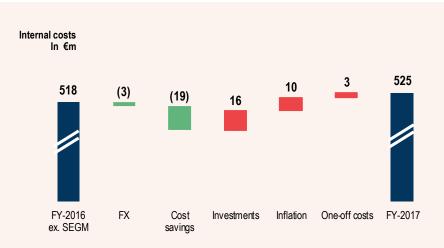




Gross cost ratio

ex. SEGM\*

- Achieved €19m cost savings, ahead of schedule; confirming €30m 2018 target
- Invested €16m into growth, risk & regulatory management, and process transformation
- Cost base impacted by 2% inflation
- Full year gross cost ratio at 36.5% (35.9% ex. one-off)



\*Ex. SEGM (excluding State Export Guarantees Management): €53.4m revenue and €(27.3)m expenses in FY-2016; €0.6m remainder revenue booked in FY-2017 / T4-2017. Coface ceded this activity as from January 1st, 2017. Figures impacted by this activity have been restated so as to be comparable.



# Reinsurance: more resilient structure, stable cession

- Q4-2017 has seen several large claims in facultative business. They are highly reinsured with partners
- Higher premium cession rate (underwriting year 2017) progressively materializing in accounting numbers (+4.1ppts in FY-17)
- Implementing a more resilient structure: Quota share maintained at 26% split into 2 treaties, securing access to high quality partners through multi-year agreement

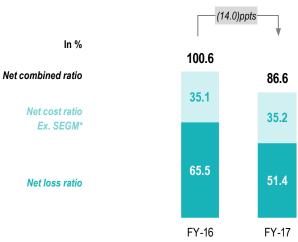
	FY-16	FY-17
Gross earned premiums	1,115.1	1,109.7
Net earned premiums	857.6	808.2
Premium cession rate	23.1%	27.2%
Gross claims expenses	(705.7)	(570.9)
Net claims expenses	(561.5)	(415.1)
Claims cession rate	20.4%	27.3%

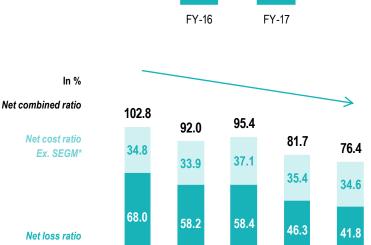
	FY-16	FY-16 ex. SEGM*	FY-17	<b>V</b> %
Underwriting income before reinsurance	30.5	(4.2)	125.7	N.S.
Reinsurance result	(17.6)	(17.6)	(26.0)	N.S.
Underwriting income after reinsurance	12.9	(21.8)	99.8	N.S.

\*Ex. SEGM = excluding State Export Guarantees Management (€53.4m revenue and €(27.3)m expenses in FY-2016). Coface ceded this activity as from January 1<sup>st</sup>, 2017. 2016 figures impacted by this activity have been restated so as to be comparable to 2017.



# Net combined ratio at 86.6% driven by lower loss ratio





Q1-17

Q4-16

- Costs savings financing investments in long term value creation
- Full year net combined ratio down by -14.0 ppts\* mainly driven by lower losses

- Some large cases in an overall favourable economic environment
- Minor impact from large facultative business losses (very high cession rate)

Q3-17

Q4-17

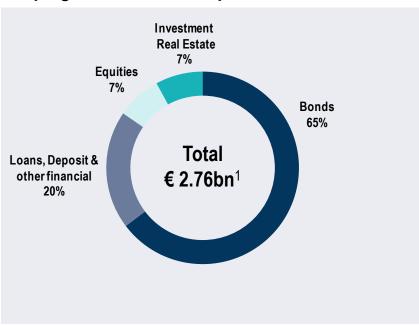


Q2-17

<sup>\*</sup>Ex. SEGM (excluding State Export Guarantees Management): €53.4m revenue and €(27.3)m expenses in FY-16; €0.6m remainder revenue booked in FY-2017 / T4-2017. Coface ceded this activity as from January 1<sup>st</sup>, 2017. Figures impacted by this activity have been restated so as to be comparable.

# Financial portfolio: slight increase of investment income

### Keeping a diversified and proactive investment strategy



€m	FY-16	FY-17
Income from investment portfolio <sup>2</sup>	43.5	49.8
Income from investment portfolio without gains on sales	40.0	39.9
Investment management costs	(3.2)	(3.6)
FX effect <sup>3</sup>	9.4	8.0
Other <sup>3</sup>	(1.7)	1.0
Net investment income	48.0	55.3
Accounting yield on average investment portfolio	1.7%	1.8%
Accounting yield on average investment portfolio excl. gains on sales	1.6%	1.5%



<sup>1</sup> Excludes investments in non-consolidated subsidiaries

<sup>2</sup> Excludes investments in non-consolidated subsidiaries, FX and investment management costs

<sup>3</sup> A change in methodology has been applied to FY-2016 FX effect (+16.5€m) and Other (-8.8€m) so as to be comparable to accounting numbers. 12M-2017 FX effect now includes FX derivatives.

# FY-2017 net income at €83.2m

Income statement items - in €m	FY-16	FY-16 ex. SEGM*	FY-17
Current operating income	60.9	34.8	155.0
Gain on State export guarantees transfer	75.0	75.0	0.0
Fit to Win investments & restructuring expenses	(38.6)	(38.6)	(0.4)
One-off gain on Fit to Win €14.1m social benefits reserve release and €5.1m actuarial rates changes	19.2	19.2	0.0
Other operating income and expenses	(2.0)	(2.0)	(0.2)
Operating income	114.4	88.3	154.4
Finance costs	(18.4)	(18.4)	(18.1)
Share in net income of associates	(5.8)	(5.8)	2.4
Income tax	(48.1)	(39.1)	(55.7)
Tax rate	50%	56%	41%
Non-controlling interests	(0.5)	(0.5)	0.2
Net income (group share)	41.5	24.4	83.2

- Sharp improvement in operating performance at €154.4m
- Tax rate improved to 41% Q4-17 tax rate at 47.2% including €12.0m one-off due to French tax settlement
- Earnings per share (EPS): €0.53
- Proposing €0.34 dividend per share (DPS)¹
- Launching €30m share buyback, corresponding to a 100% total pay-out ratio<sup>2</sup>

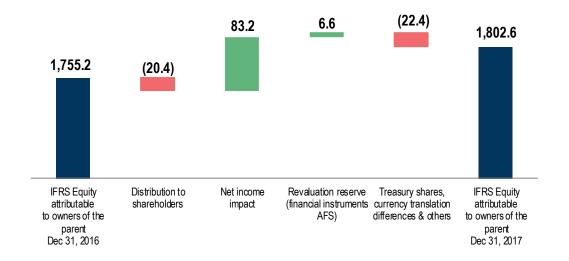
<sup>\*</sup>Ex. SEGM = excluding State Export Guarantees Management (€53.4m revenue and €(27.3)m expenses in FY-2016). Coface ceded this activity as from January 1<sup>st</sup>, 2017. 2016 figures impacted by this activity have been restated so as to be comparable to 2017.

<sup>1</sup> The proposed distribution of 0.34€ per share is subject to approval of the Annual Shareholders' Meeting that takes place on May 16th 2018

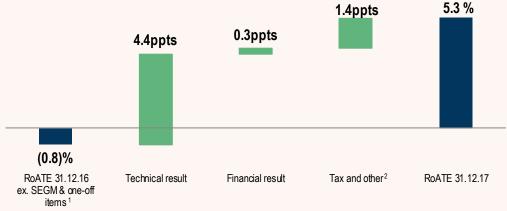
<sup>2</sup> Coface intends to cancel the shares bought under this operation. Accordingly, the capital return to shareholder would, under condition of full execution of the share buy-back operation, reach 100% of 2017 earnings

# RoATE stands at 5.3% for FY-2017

# Change in equity



### Return on average tangible equity (RoATE)



<sup>1</sup> RoATE 31.12.16: 2.7%. So as to be comparable with 31.12.17, the RoATE 31.12.16 ex. SEGM & one-off items (0.8)% excludes €75.0m gain on French State export guarantees management transfer, €38.6m restructuring expenses, €14.1m of social benefits reserves releases and €5.1m linked to actuarial rates change, totalling €55.6m before tax (see Note 30 of the FY 2016 financial statements). After tax (tax rate of 34.43% applied), contribution of these elements to FY-2016 net income (group share) is €36.5m.



<sup>2</sup> Incl. effective tax rate improvement & one-off effect in 2016 on associates

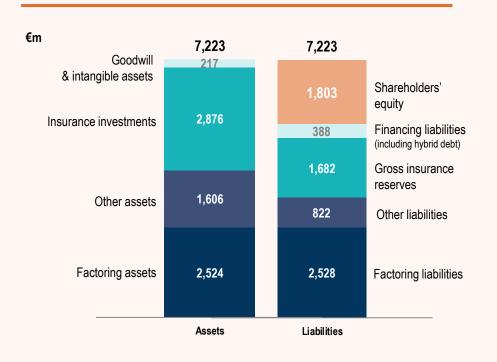
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# PART 3 CAPITAL MANAGEMENT

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# Solid balance sheet

### 2017 simplified balance sheet



### Coface meets the criteria to apply temporary exemption of IFRS 9 application<sup>1</sup>

- the deferral applies to Coface's insurance business
- factoring and service companies will have to apply IFRS 9 from January 1st 2018

### Financial strength affirmed

- Fitch: AA-, stable outlook rating affirmed on September 8th, 2017
- Moody's: A2, stable outlook credit opinion updated August 7th, 2017

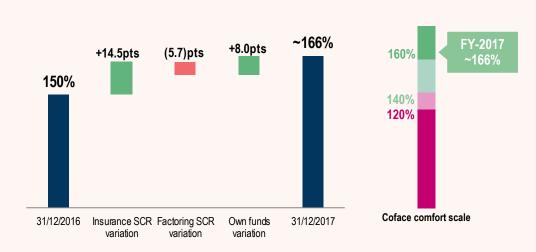
Coface meets the adjournment criteria for its insurance activities; nevertheless, the factoring entities and the Group's service entities do not benefit from this exemption and will apply IFRS 9 from January 1st, 2018.



<sup>1</sup> On June 29th, 2017, the Accounting Regulatory Committee adopted a regulation which allows financial conglomerates to defer the application of IFRS 9 to their insurance companies until January 1st, 2021. This regulation will be submitted for scrutiny by the EU Parliament and Council, and was adopted on October 7th, 2017.

# Improved solvency ratio driven by lower risk & full effect of reinsurance optimization

### 2017 estimated Solvency ratio in target range



- Insurance SCR evolution driven by improved risk performance, optimized reinsurance structure and some model refinements
- Factoring SCR anticipates expected change in regulatory capital calculation
- Estimated Solvency ratio above comfort range
  - Earmarking 4-5pts for potential bolt-on investments
  - Launching €30m share buyback

### Low sensitivity to market shocks

market sensitivity tested through instantaneous shocks



### Solvency requirement respected in crisis scenarios

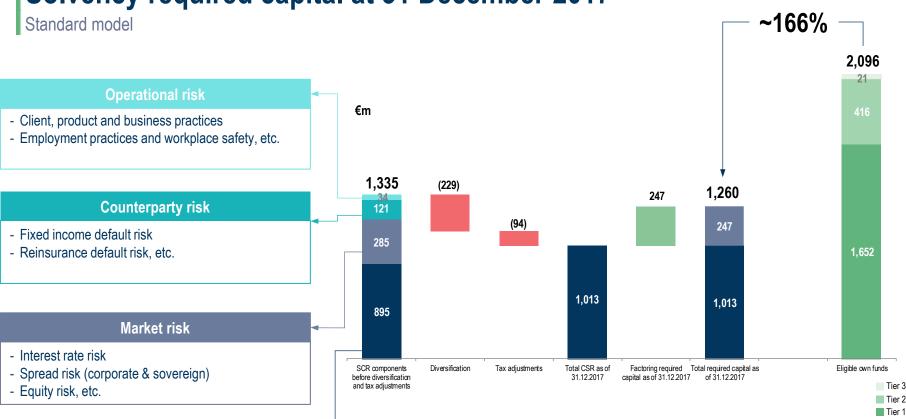


- +100 bps on credit and +50 bps for OECD government debt
- Based on the level of loss ratio observed during 2008 crisis
- 3 Based on the level of loss ratio corresponding to 95% quantile

This estimated solvency ratio constitutes a preliminary calculation made according to Coface's interpretation of Solvency II regulation. The result of the definitive calculation may differ from the preliminary calculation. The estimated solvency ratio is not audited



# Solvency required capital at 31 December 2017



### Non-life underwriting risk

- Reserve risk (risk of underestimated technical reserves)
- Premium risk (risk related to pricing determination)
- Extreme scenarios leading to unexpected losses

This estimated solvency ratio constitutes a preliminary calculation made according to Coface's interpretation of Solvency II regulation. The result of the definitive calculation may differ from the preliminary calculation. The estimated solvency ratio is not audited.

- Total solvency ratio computed by comparing the sum of SCR and Factoring required capital to the total available own funds eligible under Solvency II
- SCR calculation

1 year time horizon; measures maximum losses in own funds with a 99.5% confidence level; Standard Formula based on unified parameters (standard deviation, correlations, etc.)

Factoring required capital

9.25% x RWA (RWA computed based on standard methodology)

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PART 4
KEY TAKE-AWAYS
& OUTLOOK

# Key take-aways & outlook

### FY-2017 operating profit up €66.1m<sup>1</sup> at €154.4m

- Net combined ratio down -14ppts vs. FY-2016<sup>1</sup> at 86.6%
- Improvement driven by loss ratio, especially in Asia and North America
- Economic environment provides tailwind
- Strong solvency at ~166%², above the upper target
- Proposed DPS<sup>3</sup> at 0.34€; launching €30m share buyback bringing total pay-out ratio to 100%<sup>4</sup>

### Fit to Win implementation continues

- Confirming €30m cost savings goal in 2018
- Continuing to drive investments with €19m targeted in 2018

Embrace digital & drive innovation

Lead client service quality

Relaunch partial internal model project (Solvency II)

- -Deepening & intensifying cultural transformation
- -Confirming ~83% combined ratio target across the cycle

### 2018 outlook favorable as transformation continues in a still supportive environment

1 Ex. SEGM (excluding State Export Guarantees Management): €53.4m revenue and €(27.3)m expenses in FY-16; €0.6m remainder revenue booked in FY-2017. Coface ceded this activity as from January 1<sup>st</sup>, 2017. Figures impacted by this activity have been restated so as to be comparable.

2 This estimated solvency ratio constitutes a preliminary calculation made according to Coface's interpretation of Solvency II regulation. The result of the definitive calculation may differ from the preliminary calculation. The estimated solvency ratio is not audited.

3 The proposed distribution of 0.34€ per share is subject to approval of the Annual Shareholders' Meeting that takes place on May 16<sup>th</sup> 2018

4 Coface intends to cancel the shares bought under this operation. Accordingly, the capital return to shareholder would, under condition of full execution of the share buy-back operation, reach 100% of 2017 earnings



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PART 5
APPENDICES

# Key figures (1/3)

Quarterly figures

Income statements items in €m - 2016 figures ex. SEGM*	Q1 2016	Q2 2016	Q3 2016	Q4 2016	Q1 2017	Q2 2017	Q3 2017	Q4 2017	%
Gross earned premiums	288.5	277.2	275.8	273.6	282.2	283.4	271.6	272.5	(0.4)%
Services revenue	64.5	60.8	58.5	59.0	66.1	60.0	57.9	61.2	+2.7%
REVENUE	353.0	338.0	334.3	332.7	348.3	343.4	329.4	333.7	+0.2%
UNDERWRITING INCOME(LOSS) AFTER REINSURANCE	20.8	(4.1)	(21.5)	(8.5)	14.5	7.0	34.2	44.0	N.S
Investment income, net of management expenses	10.8	13.8	18.5	4.9	5.6	20.2	18.9	10.6	x2.
CURRENT OPERATING INCOME	31.6	9.7	(3.0)	(3.5)	20.1	27.3	53.1	54.6	N.S
Other operating income / expenses	(1.0)	(8.0)	(0.5)	55.7	(1.0)	0.0	(1.3)	1.7	N.S
OPERATING INCOME	30.6	9.0	(3.4)	52.2	19.2	27.3	51.7	56.3	+7.8%
NETINCOME	18.6	(1.0)	(16.4)	23.3	7.3	12.9	34.8	28.2	+21%

%	% ex. FX
(0.4)%	+2.1%
+2.7% 1	+3.4% <sup>1</sup>
<b>+0.2</b> % <sup>1</sup>	+2.3% <sup>1</sup>
N.S.	
x2.1	
N.S.	
N.S.	
+7.8%	
+21%	+29%

<sup>\*</sup> excluding State export guarantees management (ex. SEGM). Coface ceded this activity as from January 1st 2017

Income statements items in €m - 2016 published	Q1 2016	Q2 2016	Q3 2016	Q4 2016	Q1 2017	Q2 2017	Q3 2017	Q4 2017
Gross earned premiums	288.5	277.2	275.8	273.6	282.2	283.4	271.6	272.5
Services revenue	76.5	74.5	72.9	72.3	66.1	60.0	57.9	61.2
REVENUE	365.0	351.7	348.7	345.9	348.3	343.4	329.4	333.7
UNDERWRITING INCOME(LOSS) AFTER REINSURANCE	26.5	2.4	(13.5)	(2.6)	14.5	7.0	34.2	44.0
Investment income, net of management expenses	10.8	13.8	18.5	4.9	5.6	20.2	18.9	10.6
CURRENT OPERATING INCOME	37.3	16.3	5.0	2.4	20.1	27.3	53.1	54.6
Other operating income / expenses	(1.0)	(8.0)	(0.5)	55.7	(1.0)	0.0	(1.3)	1.7
OPERATING INCOME	36.3	15.5	4.5	58.1	19.2	27.3	51.7	56.3
NETINCOME	22.3	3.3	(11.2)	27.1	7.3	12.9	34.8	28.2
Income tax rate	30.1%	74.5%	-986.8%	51.2%	52.0%	47.1%	27.3%	47.2%

%	% ex. FX
(0.4)%	+2.1%
(15)%	(15)%
(3.5)%	(1.4)%
N.S.	
x2.1	
N.S.	
N.S.	
(3.2)%	
+4.0%	+11%

<sup>&</sup>lt;sup>1</sup> At constant perimeter = the €0.6m remainder revenue for SEGM booked in Q4-2017 are excluded from this variation

# Key figures (2/3)

### **Cumulated figures**

Income statements items in €m - 2016 figures ex. SEGM*	Q1 2016	H1 2016	9M 2016	FY 2016	Q1 2017	H1 2017	9M 2017	FY 2017	%	% ex. FX
Gross earned premiums	288.5	565.7	841.5	1,115.1	282.2	565.6	837.2	1,109.7	(0.5)%	+0.2%
Services revenue	64.5	125.2	183.8	242.8	66.1	126.2	184.0	245.2	+0.8%1	+0.8%
REVENUE	353.0	691.0	1,025.3	1,357.9	348.3	691.7	1,021.2	1,354.9	(0.3)%1	+0.3%
UNDERWRITING INCOME(LOSS) AFTER REINSURANCE	20.8	16.7	(4.8)	(13.2)	14.5	21.5	55.8	99.8	N.S.	
Investment income, net of management expenses	10.8	24.6	43.1	48.0	5.6	25.9	44.7	55.3	+15%	
CURRENT OPERATING INCOME	31.6	41.3	38.3	34.8	20.1	47.4	100.5	155.0	x4.5	
Other operating income / expenses	(1.0)	(1.8)	(2.2)	53.5	(1.0)	(0.9)	(2.3)	(0.6)	N.S.	
OPERATING INCOME	30.6	39.5	36.1	88.3	19.2	46.5	98.2	154.4	x1.7	
NETINCOME	18.6	17.6	1.2	24.4	7.3	20.2	55.0	83.2	x3.4	x3.5

<sup>\*</sup> excluding State export guarantees management (ex. SEGM). Coface ceded this activity as from January 1st 2017

Income statements items in €m - 2016 published	Q1 2016	H1 2016	9M 2016	FY 2016	Q1 2017	H1 2017	9M 2017	FY 2017	%	% ex. FX
Gross earned premiums	288.5	565.7	841.5	1,115.1	282.2	565.6	837.2	1,109.7	(0.5)%	+0.2%
Services revenue	76.5	151.0	223.9	296.2	66.1	126.2	184.0	245.2	(17)%	(17)%
REVENUE	365.0	716.7	1,065.4	1,411.3	348.3	691.7	1,021.2	1,354.9	(4.0)%	(3.4)%
UNDERWRITING INCOME(LOSS) AFTER REINSURANCE	26.5	28.9	15.4	12.9	14.5	21.5	55.8	99.8	x7.8	
Investment income, net of management expenses	10.8	24.6	43.1	48.0	5.6	25.9	44.7	55.3	+15%	
CURRENT OPERATING INCOME	37.3	53.5	58.5	60.9	20.1	47.4	100.5	155.0	x2.5	
Other operating income / expenses	(1.0)	(1.8)	(2.2)	53.5	(1.0)	(0.9)	(2.3)	(0.6)	N.S.	
OPERATING INCOME	36.3	51.8	56.3	114.4	19.2	46.5	98.2	154.4	x1.4	
NET INCOME	22.3	25.6	14.4	41.5	7.3	20.2	55.0	83.2	x2.0	x2.0
Income tax rate	30.1%	41.8%	48.8%	50.1%	52.0%	49.0%	36.9%	40.8%		

<sup>&</sup>lt;sup>1</sup> At constant perimeter = the €0.6m remainder revenue for SEGM booked in Q4-2017 are excluded from this variation

# Key figures (3/3)

Revenue by region

Total revenue - by quarter - in €m	Q1 2016	Q2 2016	Q3 2016	Q4 2016	Q1 2017	Q2 2017	Q3 2017	Q4 2017	V% ex. FX
Northern Europe	83.4	74.7	76.8	72.4	79.8	75.1	74.7	74.2	+2.6%
Western Europe - ex. SEGM*	72.4	68.9	66.0	66.5	73.1	69.3	68.5	69.2	+5.8%
Central Europe	30.9	30.4	30.0	30.0	31.9	30.9	31.0	34.0	+12.4%
Mediterranean & Africa	84.6	81.7	80.3	85.3	86.8	87.7	85.1	88.5	+4.9%
North America	36.3	32.6	35.4	31.9	32.2	31.1	29.2	29.4	+0.3%
Latin America	18.4	21.1	17.8	20.4	21.1	21.4	17.2	16.1	(13.8)%
Asia Pacific	26.9	28.6	27.9	26.4	23.4	27.8	23.8	21.8	(10.1)%
Total revenue - ex. SEGM*	353.0	338.0	334.2	332.7	348.3	343.4	329.5	333.2	+2.5%
Western Europe - published	84.4	82.6	80.4	79.7	73.1	69.3	68.5	69.8	(11.8)%
Total revenue - published	365.0	351.7	348.6	345.9	348.3	343.4	329.4	333.7	(1.5)%

Total revenue - cumulated - in €m	Q1 2016	H1 2016	9M 2016	FY 2016	Q1 2017	H1 2017	9M 2017	FY 2017	V% ex. FX
Northern Europe	83.4	158.2	235.0	307.3	79.8	155.0	229.7	303.9	(1.1)%
Western Europe - ex. SEGM*	72.4	141.3	207.3	273.8	73.1	142.5	211.0	280.2	+3.6%
Central & Eastern Europe	30.9	61.3	91.3	121.3	31.9	62.8	93.7	127.7	+3.7%
Mediterranean & Africa	84.6	166.3	246.6	331.9	86.8	174.5	259.6	348.0	+5.4%
North America	36.3	68.9	104.3	136.1	32.2	63.3	92.4	121.9	(8.9)%
Latin America	18.4	39.5	57.4	77.7	21.1	42.5	59.7	75.7	(1.6)%
Asia Pacific	26.9	55.5	83.4	109.8	23.4	51.3	75.1	96.9	(10.0)%
Total Group	353.0	691.0	1,025.3	1,357.9	348.3	691.7	1,021.2	1,354.4	+0.3%
Western Europe - published	84.4	167.0	247.5	327.2	73.1	142.5	211.0	280.8	(13.1)%
Total Group - published	365.0	716.7	1,065.4	1,411.3	348.3	691.7	1,021.2	1,354.9	(3.4)%

<sup>\*</sup>excluding State export guarantees management (ex. SEGM). Coface ceded this activity as from January 1st 2017

# Overall improvement visible Western Europe & North America affected by special cases

Loss ratio before reinsurance, including claims handling expenses - in %



<sup>%</sup> of Total revenue by region



# Combined ratio calculation

Combined ratio before reinsurance

loss ratio before reinsurance  $\frac{(B)}{(A)}$ + cost ratio before reinsurance  $\frac{(C)}{(A)}$ 

Combined ratio after reinsurance

loss ratio after reinsurance  $\frac{(E)}{(D)}$ + cost ratio after reinsurance  $\frac{(F)}{(D)}$ 

Ratios	FY-2016	FY-2016 ex. SEGM*	FY-2017
Loss ratio before reinsurance	63.3%	63.3%	51.4%
Loss ratio after reinsurance	65.5%	65.5%	51.4%
Cost ratio before reinsurance	33.2%	35.6%	36.5%1
Cost ratio after reinsurance	31.9%	35.1%	35.2% <sup>1</sup>
Combined ratio before reinsurance	96.4%	98.9%	88.0% <sup>1</sup>
Combined ratio after reinsurance	97.4%	100.6%	86.6% <sup>1</sup>

In €k	Notes*	FY-2017	FY-2016 ex. SEGM*	FY-2016
Earned Premiums				
Gross earned premiums [A]	21	1,109,697	1,115,140	1,115,140
Ceded premiums	25	(301,545)	(257,539)	(257,539)
Net earned premiums [D]		808,152	857,601	857,601
Claims expenses				
Claims expenses [B]	22	(570,863)	(705,655)	(705,655)
Ceded claims	25	112,655	124,553	124,553
Change in claims provisions	25	43,153	19,649	19,649
Net claims expenses [E]		(415,055)	(561,453)	(561,453)
Technical expenses				
Operating expenses	23	(653,864)	(643,706)	(670,961)
Employee profit sharing sharing and incentive plans	23	4,662	4,120	5,118
Other revenue	21	244,661 <sup>1</sup>	242,796	296,157
Operating expenses, net of revenues from other services before reinsurance [C]		(404,542)	(396,790)	(369,685)
Commissions received from reinsurers	25	119,767	95,738	95,738
Operating expenses, net of revenues from other services after reinsurance [F]		(284,775)	(301,052)	(273,947)



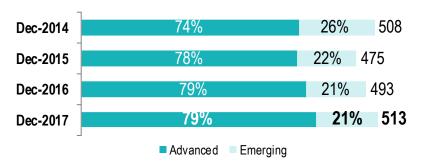
<sup>\*</sup>Notes = Notes to the financial statements

<sup>&</sup>lt;sup>1</sup> Excluding €0.6m remainder revenue for SEGM booked in Q4-2017

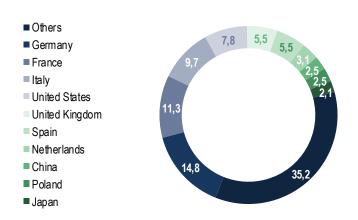
# **Exposure in EM maintained at a stable share vs. 2016**

Total exposure up 4.0% vs. previous year, in line with client activity increase

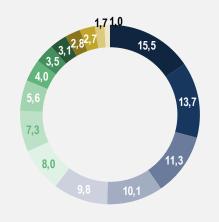
### Evolution of total exposure¹ by country of debtor In €bn



### 2017 total exposure $^{1}$ – Top 10 countries vs. others $_{ln\ \%}$



### 2017 total exposure<sup>1</sup> by debtors' trade sector



- Agriculture, meat, agri-food and wine
- Minerals, chemistry, oil, plastics, pharma and glass
- Construction
- Unspecialised trades
- Electrical equipment, electronics, IT and telecomCar & bicycles, other vehicles and transportation
- Metals
- Mechanical and measurement
- Services to businesses and individuals.
- Textiles, leather and apparel
- Paper, packing and printing
- Others
- Public services
- Financial services
- Wood and furniture

<sup>1</sup> Insured receivables: theoretical maximum exposure under the group's insurance policies: €512.6bn as of 31/12/2017 vs. € 492.7bn as of 31/12/2016





# Q4-17 results vs consensus

in M€	# of responses	Consensus	Actual	Spread	Comment
Total turnover	6	333	334	0	Mature medicate up 14 CO/ in O4 47
Gross Earned Premiums	6	276	273	-3	Mature markets up +4.6% in Q4-17 Robust volume increase continues
Net Earned Premiums	6	201	195	-6	Nobust volume increase continues
NEP/GEP	6	72.9%	71.4%	-1.5pt	Higher cession goes through the P&L
Net underwriting income	6	32	44	12	Lower loss ratio
Net Investment Income	6	8	11	2	An uneventful Q4-17
Operating Income	6	40	56	16	Beat driven by underwriting income
Fit to Win one-offs, before tax	6	0	1	2	No new significant action take
Income tax	6	-13	-24	-12	Tax settlement in France
Net income	6	22	28	6	Better loss ratio, high taxes
Net Loss Ratio (%)	6	51.1%	41.8%	-9.3pt	Low frequency and recoveries in EM
Net Cost Ratio (%)	6	33.3%	34.6%	1.3pt	Continued investment offset cost cutting
Net Combined Ratio (%)	6	84.4%	76.4%	-8.0pt	Much better loss ratio
DPS	6	0.31 €	0.34 €	0.03€	Slightly better
Additional distribution (per share)	6	0.03€	0.19€	0.16€	€30m share buyback launched
Solvency ratio (%)	5	153%	166%	13.1pt	Better loss expectations, model refinement



# Management team

### **GROUP CENTRAL FUNCTIONS**

#### CEO Xavier Durand

30+ years of international experience in regulated financial services Working for Coface since 2016



### CFO & Risk Director Carine Pichon

15+ years of experience in credit insurance Working for Coface since 2001



### **General Secretary** Carole Lytton

30+ years of experience in credit insurance Working for Coface since 1983



### Chief Operating Officer Valérie Brami

25+ years of experience in managing transformation projects Working for Coface since 2016



#### Strategy & Business Development Director Thibault Surer

25+ years of experience in financial services
Working for Coface since 2016

#### Commercial Director Nicolas Garcia

20 years of experience in credit insurance Working for Coface since 2013



### Deputy Underwriting Director Nicolas de Buttet

15+ years of experience in credit insurance Working for Coface since 2012



### Underwriting Director Cyrille Charbonnel

25+ years of experience in credit insurance Working for Coface since 2011



#### **REGIONAL FUNCTIONS**

#### Western Europe CEO Antonio Marchitelli

20 years of experience in insurance Working for Coface since 2013



### Northern Europe CEO Katarzyna Kompowska

25 years of experience in credit insurance & related services Working for Coface since 1990



### Mediterranean & Africa CEO Cécile Paillard

15+ years of experience in insurance Working for Coface since 2017



### Central Europe CEO Declan Daly

25 years of experience in financial services Working for Coface since 2017



### North America CEO Fredrik Murer

20+ years of experience in insurance & political risk underwriting Working for Coface since 2016



#### Asia Pacific CEO Bhupesh Gupta

25 years of international experience in credit, origination and risk Working for Coface since 2016



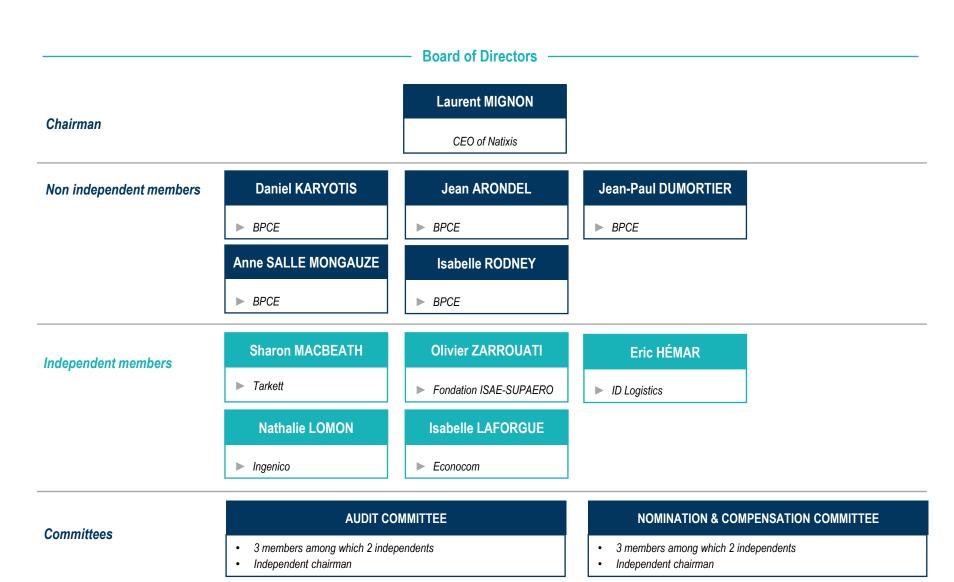
### Latin America CEO Bart Pattyn

30+ years of experience in insurance & financial services Working for Coface since 2000





# Corporate governance



# Financial Calendar & investor relations contacts



Calendar			
Next Event	Date		
Q1-2018 Results AGM H1-2018 Results 9M-2018 Results	Apr. 24 <sup>th</sup> , 2018 after market close May 16 <sup>th</sup> , 2018 Jul. 26 <sup>th</sup> , 2018 before market opening Oct. 24 <sup>th</sup> , 2018 after market close		

Coface is scheduled to attend the following investor conferences				
Next Event	Date			
Morgan Stanley European Financials Conference, London BoA-ML CEO Conference, London	March 22 <sup>nd</sup> , 2018 September 25 <sup>th</sup> , 2018			

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### Important legal information

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Participants should read the financial statements for the period ending 31 December 2017 and complete this information with the interim financial report for the first half 2017 and the Registration Document for the year 2016. The Registration Document for 2016 was registered by the *Autorité des marchés financiers* ("AMF") on April 12<sup>th</sup>, 2017 under the number R.17-016. These documents all together present a detailed description of the Coface Group, its business, strategy, financial condition, results of operations and risk factors.

This presentation contains certain forward-looking statements. Such forward looking statements in this presentation are for illustrative purposes only. Forward-looking statements relate to expectations, beliefs, projections, future plans and strategies, anticipated events or trends and similar expressions concerning matters that are not historical facts. The forward-looking statements are based on Coface Group's current beliefs, assumptions and expectations of its future performance, taking into account all information currently available. The Coface Group is under no obligation and does not undertake to provide updates of these forward-looking statements and information to reflect events that occur or circumstances that arise after the date of this document.

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